“AmMetLife ProtectEase or ProtectEase and CriticalEase Sign Up Reward Campaign”

Terms and Conditions

DEFINITION

In this Terms and Conditions, except where the context otherwise requires or where it is otherwise expressly provided, the following expressions have the meanings respectively assigned to them, that is to say,

“AmMetLife”, “We”, “Our”, “Us”, “Company” refers to AmMetLife Insurance Berhad (197301002252) and its successors and assigns.

“Campaign” refers to “AmMetLife ProtectEase or ProtectEase and CriticalEase Sign Up Reward Campaign”.

“Customer” refers to all individuals who purchased ProtectEase or ProtectEase and CriticalEase.

Campaign Period

1. The Campaign is valid from 1 September 2020 to 31 October 2020 (“Campaign Period”).

Eligibility

2. The Campaign is only applicable to new ProtectEase or ProtectEase and CriticalEase applications fulfilling the Terms and Conditions hereinafter appearing.

Campaign Offer

3. Subject to the Terms and Conditions hereinafter appearing, all Customer shall be entitled to one (1) Touch ‘n Go eWallet Reload PIN worth RM150 (“Reload PIN”) if:
   i. The completed proposal form(s) and payment are received by AmMetLife’s office by 31 October 2020 and subsequently approved by AmMetLife by 16 November 2020;
   ii. The policy issued pass the 15 days cooling-off period; and
   iii. The total annual premium of ProtectEase or ProtectEase and CriticalEase purchased is RM3,600 and above.

4. Each new ProtectEase or ProtectEase and CriticalEase approved by AmMetLife is entitled to one (1) Reload PIN. Customers may purchase multiple policies, however each Life Assured is entitled to a maximum of one (1) Reload PIN only.

5. The Campaign offer cannot be combined with any other on-going offer/promotion or discount.

6. Each Life Assured shall only be entitled to a maximum of one (1) Touch ‘n Go eWallet Reload PIN if Customer purchased other products with similar Campaign offer.
7. The Reload PIN is in digital code form and will be sent via email and SMS to Customer’s email address and mobile contact number within sixty (60) days upon meeting the eligibility criteria. Customer must reload their Touch ‘n Go eWallet using the Reload PIN via Touch ‘n Go eWallet app. For first-time users, they are to register an account via Touch ‘n Go eWallet app prior.

8. Customers are responsible to provide accurate and full contact details as required in the proposal form. AmMetLife shall not be held responsible if AmMetLife is unable to contact the Customers with the information provided by the Customers in the proposal form. In the event that the Customers did not receive the Reload PIN due to the inaccurate contact information or non-contactable through adequate means possible and reasonable best efforts, AmMetLife reserves the right to forfeit the Reload PIN.

9. The Reload PIN must only be used as reload for Touch ‘n Go eWallet.

10. The Reload PIN cannot be resold, or exchanged for cash, or any other forms of legal tender.

11. All Reload PIN has a validity period of one (1) year from the date it is generated. It is the responsibility of the customer to utilise the Reload PIN before it expires.

12. AmMetLife shall not be responsible for any expired, lost or stolen Reload PIN, and it shall not be replaced.

13. AmMetLife reserves the right to substitute the Reload PIN with one of similar value at our absolute discretion without prior notice.

14. AmMetLife shall have the right and absolute discretion to vary, amend, delete or add to any of the Terms and Conditions specifically set out herein, in whole or in any part from time to time including to vary the Campaign Period as it deems necessary and appropriate with notice via the AmMetLife’s official website or notices at AmMetLife’s branches.

15. By participating in the Campaign, the Customer and/or any parties related herein agree to be bound by this Terms and Conditions.

16. AmMetLife shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, virus outbreak, technical or system failures or any event beyond the reasonable control of AmMetLife.

17. This Terms and Conditions are governed by and construed under the laws of Malaysia.

18. For any assistance and/or feedback related to the Campaign, Customer may refer to our agent or walk in to the nearest AmMetLife branch or speak to our Customer Care at 1300 88 8800 or email us at customercare@ammetlife.com.