

Dear Valued Customers,

e-Invoice Implementation

As announced by the Malaysian Government, e-Invoice will be implemented in stages.

The first phase of the e-Invoice implementation in Malaysia begins on August 1, 2024 for business entities with a turnover exceeding RM100 million. This covers a wide range of industries including the Life Insurance and Takaful industry.

The Inland Revenue Board of Malaysia (LHDN) has announced a 6-month concession starting from 1 August 2024 to 30 June 2025 to allow Taxpayers (including AmMetLife) to issue consolidated e-Invoice for all its income and are not required to issue validated e-Invoice to customers for individual transactions in relation to its products and services.

To facilitate the smooth transition to e-Invoicing and to ensure compliance to LHDN's requirements, we highly appreciate your kind cooperation to expediently update your profile with us, including to provide your email address, Tax Identification Number (TIN), latest Business Registration Number (BRN) and Sales & Service Tax (SST) Number (if applicable) as and when such requests are made by us.

Any enquiries, please reach out to Customer Care Centre at 1300 88 8800 or email customercare@ammetlife.com.

Thanking you in advance for your continuous support and understanding.

Yours Sincerely,
AmMetLife Insurance Berhad

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