

New AmMetLife branch office in Petaling Jaya

Dear Valued Customers and Agents,

As part of our commitment to expanding our reach and serving you better, we are pleased to announce the opening of our brand new AmMetLife branch in Petaling Jaya, Selangor. Effective 6 November 2023 you may visit us at the following address:

Unit 16.01, Level 16
 Amcorp Tower
 No 18 Persiaran Barat
 46050 Petaling Jaya, Selangor
 Tel. no. 03-7931 6661

As we continue to increase our digital services for an enhanced customer experience, we will streamline some of the services offered at our branches to better align with your evolving needs. Here are the list of services available at the Petaling Jaya branch:

<p>Helping you build a more confident future - New Business Submission</p>	<ul style="list-style-type: none"> • Talk to our friendly customer service personnel or professional agency representative to learn how to achieve your financial goals while staying protected • Simple online proposal submission via iEASY is only a click away • Enquiry on proposal status or pending requirements, if any
<p>Updating your policy information - Policy Servicing</p>	<ul style="list-style-type: none"> • Depending on the product selected, you may make changes/alterations to your insurance policy in meeting your evolving needs <ul style="list-style-type: none"> ○ Hassle free recurring payment method using auto account deduction or credit card ○ Choices of online premium payment anywhere and anytime including payment via JomPAY, DuitNow or via i.AmMetLife (customer self-service mobile application) ○ Change payment frequency ○ Increase or reduce coverage ○ Increase or reduce premium commitment ○ Add in additional supplementary coverage ○ Withdraw policy benefits, apply Policy Loan to fund financial needs from time to time • Customers can simply login to i.AmMetLife for inquires on policy information, retrieve policy statements and payment receipts, as well as update personal correspondence details

AmMetLife Insurance Berhad (197301002252)

Head Office : Level 24, Menara 1 Sentrum, No. 201, Jalan Tun Sambanthan, 50470 Kuala Lumpur, Malaysia

 +603 2271 8000  ammetlife.com

Postal Address : GPO Box 10956, 50730 Kuala Lumpur

Customer Care:  1300 88 8800  +603 2272 3226  customercare@ammetlife.com

	<ul style="list-style-type: none">• Agency representative may refer to Touch n Serve as well
Navigating Life's uncertainties - Claims Management	<ul style="list-style-type: none">• Enquiry on claim event or status• Submission of claims related documentation• Login to AmMetLife Health mobile application for hassle free Guarantee Letter issuance

Alternatively, you may email us at customercare@ammetlife.com or contact AmMetLife Customer Care Centre at 1300 88 8800.

We thank you for your support and look forward to serving you at our Petaling Jaya branch.

Thank you.