

2 November 2020 – STATEMENT

AmMetLife employee tests positive for COVID-19

Please be informed that one of our employees at Menara 1 Sentrum, Kuala Lumpur has tested positive for Covid-19 and is currently receiving medical attention at a government hospital.

Our primary concern is the health and well-being of all our employees and ensuring that our commitments to our customers and clients are met without interruption.

We can confirm that the employee is not in a customer-facing role and was last in the office on October 21, 2020, after which he had been working from home.

In accordance with the Ministry of Health's guidelines to contain the risk of infection, the following measures are currently being undertaken:

- Temporary closure of the affected floors at Menara 1 Sentrum
- Contact tracing, self-quarantine and screening procedures for staff members who may have been in close contact with the affected individual
- Disinfecting and detailed sanitization of the affected floors

Our services are not affected and we continue to operate business as usual.