

May 2016

**SAME QUALITY SERVICE AT A DIFFERENT LOCATION
EFFECTIVE 9 MAY 2016**

We wish to inform all our customers that the AmMetLife **Batu Pahat branch** located at No. 100B, 2nd Floor, Jalan Cengal, Taman Makmur 83000 Batu Pahat, Johor will be closed for operations effective 9 May 2016.

You will continue to enjoy the same good services at our **Melaka branch located at 163 Ground Floor, Jalan Taman Melaka Raya, 75000 Melaka.**

We would also like to take this opportunity to inform you that renewal payments of your policy/certificate via various convenient channels are also available to you. A list of payment channels and options are provided below.

Payment Channel	Cash Option	Cheque Option	Credit Card Option	E-Debit/ATM Card Option	Online Banking Option	Auto debit Option
AmMetLife Branch	√	√	√	√		
AmBank Branch	√ (Counter/ ATM Machine)	√	√		√ (Am Online/Am Genie)	√
AmMetLife Customer Care dial in : • Life Insurance 1300 88 8800 • Takaful 1300 22 9777			√ (Pay by phone)			
BSN	√ (Counter only)				√	√
CIMB						√
Maybank					√	√

If you do have any questions, please feel free to contact our Customer Care Centre for life insurance related matters at 1300 88 8800 or email us at customercare@ammetlife.com. Should you need any assistance for Takaful related matters, kindly contact us at 1 300 22 9777 or email us at customercare@ammetlifetakaful.com.

We appreciate and value your continued support. We look forward to serving you better at the AmMetLife branch in Melaka.

Thank you.

AmMetLife Insurance Berhad / AmMetLife Takaful Berhad