

Announcement

March 2017

Enhanced systems with you in mind

Dear Valued Policy Holders,

At AmMetLife, customers are at the heart of everything we do; as such we want to keep you updated about the latest information on our services.

AmMetLife is pleased to inform all policy holders that we are currently enhancing our systems as part of continuous effort to serve you better.

Please take note that during the period from 1st April to 17th April 2017, you may experience a longer processing time for any service request related to your policy.

You have our assurance that we will work diligently to process your request as soon as we can, so that you will not experience a lengthy waiting period.

Should you have any questions, please feel free to contact our Customer Care Centre at 1300 88 8800 or email us at customercare@ammetlife.com.

We appreciate and value your continued support and look forward to serving you better with our enhanced systems in place.

Thank you

AmMetLife Insurance Berhad

